

## BLVW | Shipping Conditions | info | 2023

We offer worldwide delivery options in a variety of services, suitable for all your preferences. We use different shipping companies for our worldwide shipments, this way we will always obtain the safest transport and most price-conscious quotes.

All our items are professionally packed and shipped with insurance. Please ask us for our competitive shipping quotes and delivery options. We offer parcel, white glove shipping and door-to-door shipping. It is possible to deliver items personally within the Netherlands, Belgium, the North of France and the South-West of Germany

Inquiry | Please contact us for the possibilities. | phone: + 31 6 14477388

## **Return Policy**

A return for one of our items may be initiated within 3 days of delivery, in the EU within 14 days of delivery (applying to EU rules), by contacting BLVW within this return period. The following rules apply for any return:

- The customer/Buyer is responsible for the return shipping charges and will not be reimbursed for the original shipping cost.
- The customer/Buyer is responsible for the item until it is returned undamaged to us. In case damage occurred during the return transport, the customer has to pay for the item.
- Please take note that an item that is going to be returned, must be clearly stated as a returned item. Any import duties on returning items must be paid by the customer/buyer.
- If an item is returned, the customer pays for the total cost of insured transport both ways.
- Items must be returned in the condition received. And should be ensured for proper insurance coverage.
- Any international customs duties and taxes will not be refunded, and returns of customized or made-to-order items are at our discretion.
- Return shipping costs are not subsidized and may be higher than the original shipping cost